CONTACT DETAILS FOR TRAIN OPERATING COMPANIES

Chiltern Railways
Western House
14 Rickfords Hill
Aylesbury HP20 2RX

c2c
Freepost ADM 3968
Southend
SS1 1ZS

First Capital Connect
Freepost RRBR-REEJ-KTKY
PO Box 443
Plymouth PL4 6WP

First Great Western
PO Box 313
Plymouth
PL4 6YD

Heathrow Connect
Freepost RLRZ-TZXE-BYKY
London
W2 6LG

Heathrow Express
Freepost RLXY-ETJG-XKZS
London
W2 6LG

London Midland
PO Box 4323
Birmingham
B2 4JB

London Overground
Overground House
125 Finchley Road
London NW3 6HY

National Express East Anglia
Grosvenor House
112–114 Prince of Wales Road,
Norwich NR1 1NS

Southeastern
PO Box 63428
London
SE1P 5FD

Southern
PO Box 277
Tonbridge
Kent TN9 2ZP

South West Trains
Overline House
Blechynden Terrace
Southampton SO15 1GW

RAIL TRAVEL ENQUIRIES

National Rail
Website:
www.nationalrail.co.uk
Call National Rail Enquiries on:
08457 48 49 50
For train times, fares and rail information. All calls are charged at local call rate and may be recorded for quality purposes.
Call TrainTracker™ on:
0871 200 49 50
For up-to-the-minute journey planning for today and beyond. Average calls to TrainTracker cost 10p a minute from a BT fixed phone. Charges from other operators may vary.
Text station name to TrainTracker™ on:
8 49 50
For live departure and arrival times direct to your mobile. TrainTracker texts cost 25p for each successful response (plus usual text costs).
Textphone:
0845 60 50 600

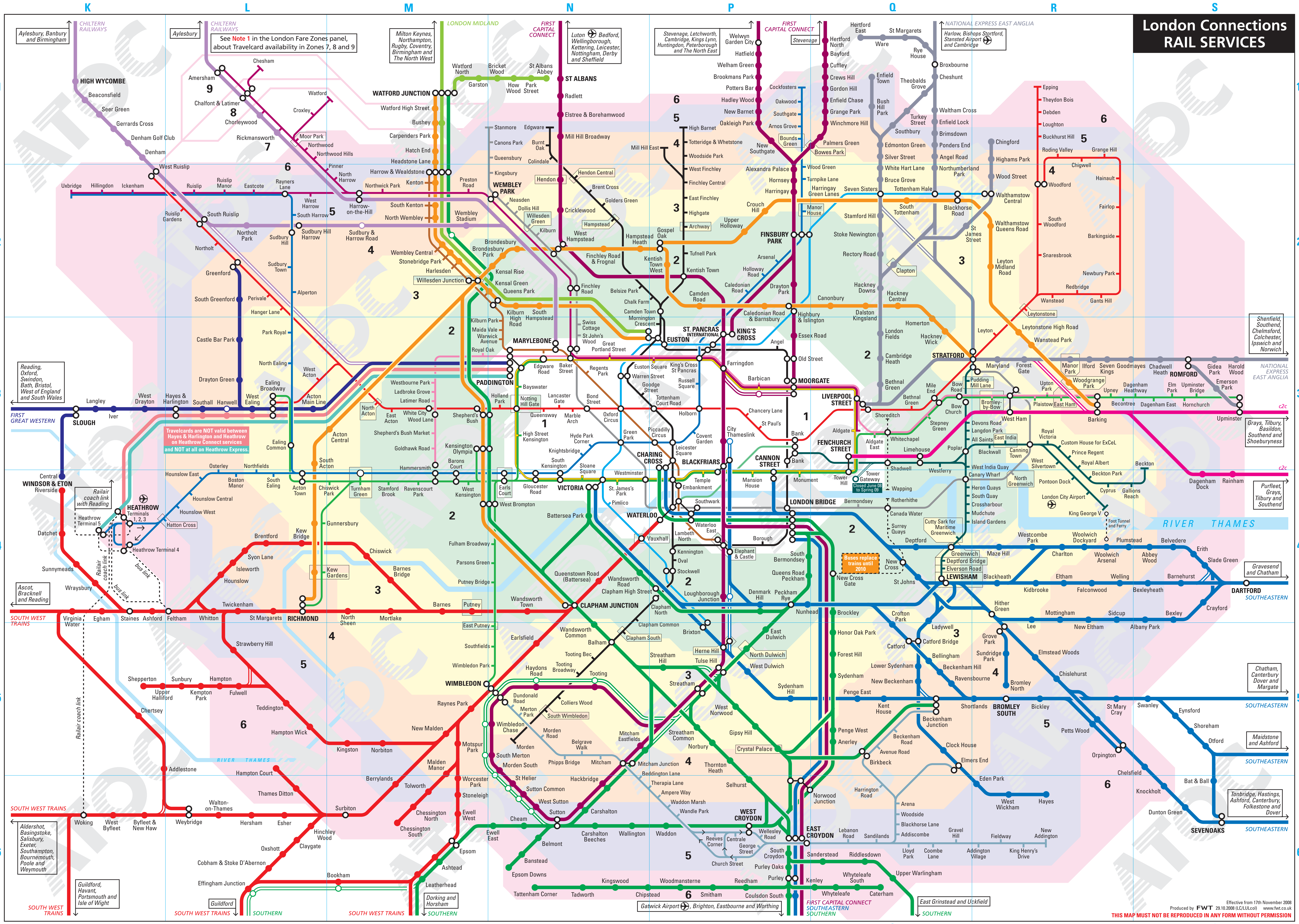
London Underground
Docklands Light Railway
London Tramlink
24-hour Travel Information:
(020) 7222 1234
For train times and fares
Textphone:
(020) 7918 3015
Website:
www.tfl.gov.uk

Comments on train services should be sent to the relevant **Customer Services Department**

Details of train times and fares can be obtained by telephoning **National Rail Enquiries** on **08457 48 49 50** or visiting the website **www.nationalrail.co.uk**

Rail Franchises or Train Company trading names may change during the currency of this publication. Every effort has been made to ensure the information shown is correct at the time of publication: November 2008. It is recommended that journey details are checked prior to travel.

London Connections RAIL SERVICES



National Rail Train Operating Companies
Chiltern Railways
c2c
First Capital Connect
First Great Western
London Midland
London Overground (managed under contract by TfL)
National Express East Anglia
Southern
Southeastern
South West Trains
Limited service lines and/or stations (in outline in Train Company colours)
Interchange stations
Bus and coach links

AIRPORT SERVICES:
Heathrow Connect
Heathrow Express
Stations with Airport links
Heathrow Connect is jointly operated by First Group and BAA; Heathrow Express is operated by BAA.
see Note 2 below for details of Travelcard availability on these services.

Transport for London services (thinner lines)
Bakerloo Line
Central Line
Circle Line
District Line
Docklands Light Railway
East London Line (buses replace trains until 2010)
Hammersmith & City Line
Jubilee Line
London Tramlink
Metropolitan Line
Northern Line
Piccadilly Line
Victoria Line
Waterloo & City Line

London Fare Zones
Zone 1
Zone 2 — Vauxhall: station in both Zones 1 and 2
Zone 3 — Willesden Junction: station in both Zones 2 and 3
Zone 4 — Kew Gardens: station in both Zones 3 and 4
Zone 5
Zone 6 — Hatton Cross: station in both Zones 5 and 6
Zone 7 — Moor Park
Zone 8
Zone 9
see Note 1 below about Travelcard availability in Zones 7, 8 and 9

Day single or return tickets: Ticket prices for journeys between any two stations within the London Fare Zones area are determined by the zones travelled in and through. Different prices apply for journeys that are wholly between stations on London Overground routes, and those that include, or permit travel on London Underground and/or Docklands Light Railway (DLR) services.

Tickets between any two National Rail stations, either or both of which are outside the London Fare Zones area, and that are valid for travel 'via London', include the cost of transfer between London mainline terminals, and other designated interchanges, by Underground, DLR or First Capital Connect services via City Thameslink.

Travelcards: Travelcards are available in selected combinations of Fare Zones and provide unlimited travel on National Rail, Underground and DLR services within the Zones and on the day(s) for which the ticket is valid. Irrespective of the Zones for which the ticket has been issued, they are also valid on most London Buses except special services and excursions. When valid in Zones 3, 4, 5 or 6, or any combination of these zones, Travelcards can be used throughout the London Tramlink network.

Note 1: Travelcards inclusive of Zones 7, 8 and 9 are only available for travel from selected stations – please enquire locally for further information.

Note 2: Travelcards are NOT valid at all on Heathrow Express or on Heathrow Connect services between Hayes & Harlington and Heathrow. For ticket price and journey information ask at your local station, telephone National Rail Enquiries on 08457 48 49 50, or visit: www. nationalrail.co.uk

NOTES: This map is a guide to services provided by the train operators on weekdays but does not guarantee direct trains between the stations shown; some peak period services are omitted.

A few services do not operate and some stations are not served in the early mornings and late evenings, or at weekends and on public holidays.

Improvement work to track and signalling can affect services and may apply for extended periods in some instances. It is recommended that journey details are checked prior to travel.

© Association of Train Operating Companies – NOVEMBER 2008

INDEX TO STATIONS

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Acton Town L4
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Aldgate East Q3
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